

UNITED STATES PATENT AND TRADEMARK OFFICE  
**CERTIFICATE OF CORRECTION**

PATENT NO. : 7,062,540 B2  
APPLICATION NO. : 09/755751  
DATED : June 13, 2006  
INVENTOR(S) : Padma P. Reddy and Rubesh Mehta

Page 1 of 1

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

1. Add a "Related U.S. Application Data" section in the cover page, with the following:

Related U.S. Application Data

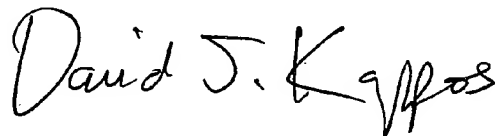
Continuation-in-part of application No. 09/639,491, August 15, 2000.

2. Replace the paragraph appearing at column 1, lines 9-13, with the following:

This application is a continuation-in-part of U.S. Application Serial No. 09/639,491, filed August 15, 2000, entitled "COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR MONITORING AND MANAGING BUSINESS PROCESS AND ASSOCIATED RESOURCES."

Signed and Sealed this

Thirtieth Day of March, 2010

A handwritten signature in black ink that reads "David J. Kappos". The signature is written in a cursive, flowing style.

David J. Kappos  
*Director of the United States Patent and Trademark Office*